# AIR FRANCE HAS A NEW MESSAGE TO ITS CUSTOMERS

**News / Airlines**



Dear Sir, Madam,

I am sure that like all of us, you were shocked by the events that took place at the end of Air France's Central Works Council meeting last Monday.

What we all saw does not represent **Air France**.

These violent acts were the work of isolated individuals and do not reflect the reality nor the ambition of your airline. Furthermore, these events did not disrupt our flights in any way.

In a highly competitive world, Air France needs to take brave steps to ensure its future as a leading airline with global ambitions. As you've no doubt noticed when you travel with us, Air France is committed to an unprecedented transformation of its products and services.

Our goal is simple: to offer you a high quality product, with a French touch that makes us stand out. We will continue to do this.

We are doing all we can to earn your trust and look forward to welcoming you again soon on one of our flights.

Frédéric Gagey and the teams at Air France

**10 OCTOBER 2015**

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