EMIRATES REAFFIRMS ITS INDUSTRY-LEADING SAFETY

News / Airlines



Emirates has completed its latest IATA Operational Safety Audit with zero findings – the equivalent of a perfect score, and a rare occurrence in the industry given the complexity of airline operations.

Sir Tim Clark, President Emirates Airline commented: "Safety is one of Emirates' core values, and since day one, we've continually invested to ensure that our operations meet the most rigorous safety standards. To complete the IOSA audit with zero findings is a notable achievement especially in the context of our rapid operational upscaling post-pandemic, and the global nature of Emirates' network. It's a credit to our internal teams and external partners who contribute to Emirates' safe transport of thousands of people and tonnes of goods around the globe each day. We'll continue to work hard and contribute to ensuring a safe and sustainable aviation industry."

Over 1,000 standards and recommended practices were assessed by an International Air Transport Association (IATA) accredited audit organisation over five days, to determine how well the Emirates operational management system complies with the IOSA Standard and Recommended Practices (ISARP).

With this strong audit report, Emirates has demonstrated the rigor of its systems and processes to ensure safe operational practices and the airworthiness of its modern fleet of Boeing 777s and

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Airbus A380s.

Emirates promotes a strong safety culture across the organisation at all levels. The airline's operational safety policies are consistently reviewed and amended to the highest standards whenever regulations are revised or new aircraft are introduced. The Emirates Compliance Monitoring team continuously audits the airline's systems and practices throughout its network against IOSA standards to identify and manage non-conformities. Emirates' senior executives are also briefed in regular management reviews on the organisation's status of compliance to maintain the levels of safety and security in an ever-changing industry.

Emirates is an award-winning international airline with a global footprint across six continents, connecting passengers and facilitating global trade to and through its modern hub, Dubai, to 140 destinations. Most recently, the airline was honoured with a 'World Class Award' for safety, well-being, sustainability, service, and inclusiveness at APEX 2023 awards. Emirates went on to further scoop accolades for '5 Star Global Official Airline Rating', and 'Passenger Choice Award for Best Global Entertainment'. In addition to winning two titles at the ULTRAs 2022 awards including 'Best Airline in the World' and 'Best Airline in the Middle East'.

The IATA Operational Safety Audit (IOSA) programme is an internationally recognized and accepted evaluation system designed to assess the operational management and control systems of an airline. All IATA members are IOSA registered and must remain registered to maintain their IATA membership.

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