# PASSENGERS MADE TO WAIT FOR 5 HOURS INSIDE AIR INDIA FLIGHT DUE TO TECHNICAL SNAG

**News / Airlines**



**Around 200 passengers travelling to Bangkok on an Air India flight spent more than five hours inside the aircraft owing to a last minute snag that could not be corrected due to dearth of technicians.**

**The flight was scheduled for take-off at 1:30 am on Saturday but the snag made it immobile till early morning.**

Around 5 am on Saturday when passengers became restless, the airline crew allowed them to disembark the aircraft and return to the terminal.

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Unable to deal with the prolonged wait, around 60 passengers took their refund and called off the trip, an airline source said.

“Every half-an-hour they kept telling us that the flight would leave. Now my family is extremely worried,” said Dipti Patel, a Mumbai-based professional who was going on a holiday.

Till the time of publishing this story passengers were still at the airport with a promise of a hotel accommodation.

Around 11 am, the AI crew told passengers that the flight was rescheduled to 7:30 pm - approximately 18 hours behind its original take off time.

The AI spokesperson did not respond till the time of going to press.

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**SOURCE: HINDUSTANTIMES**
**ARTICLE LINK:**
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