FAI NAMED ‘MOST INNOVATIVE AIR AMBULANCE SERVICE’ AT THE MIDDLE EAST AVIATION BUSINESS AWARDS 2024

News / Business aviation



FAI rent-a-jet was named as the ‘Most Innovative Air Ambulance Service’ at the Middle East Aviation Business Awards 2024 on 12 December, coinciding with the MEBAA show in Dubai. The award was presented to the group’s Dubai-based Managing Director, Barbara Baumgartner by MEA Business magazine’s Kenneth Mitchen at a Gala Evening attended by senior aviation industry leaders.

Barbara Baumgartner commented: “I am delighted to accept this award on behalf of FAI which underscores the company’s 30-plus years of operational excellence. Its commitment to innovation ensures it remains at the forefront of the industry, providing world-class medical air transport solutions globally and the highest level of care for our patients.”

The award comes after FAI received the prestigious ARGUS International Standard for Business Aircraft Operations certification earlier this year, emphasizing its commitment to flight safety and operational excellence. The globally recognized voluntary standard, is a code of best practices designed to help operators achieve the highest levels of safety and professionalism.

FAI continues to embrace cutting-edge technology to enhance its air ambulance service offering. Last year, FAI achieved EURAMI accreditation for its Commercial Airline Medical Escort service

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which helped to expand its portfolio to include high-quality transfers on commercial flights.

FAI has also implemented advanced digital platforms to enhance its offering. This includes custom-tailored software such as FL3XX, ForeFlight and Medinyx to enhance flight planning, execution, order processing and case management. These tools have resulted in more efficient mission management, precision and client satisfaction.

This latest award follows FAI's success at the MEA Business Achievement Awards in Dubai in July where is scooped the 'Outstanding Sector Leadership and Growth Award' in the Air Ambulance category.

FAI rent-a-jet has completed close to 800 air ambulance missions over the past 12 months and remains one of the world's largest air ambulance jet operators. It's air ambulance operations boasts a diverse and state-of-the-art, 10-strong fleet of Bombardier aircraft (Learjet 60, Challenger 604s and Global Express aircraft), equipped with advanced medical technology to handle a wide range of air ambulance missions. This diversity allows FAI to tailor its services to the unique needs of each patient, ensuring the highest level of care during transport which may include some of the most critical and challenging cases in the industry. FAI Air ambulance is supported by more than 70 part-time physicians, nurses and paramedics.

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