FULL SLATE OF GULFSTREAM CUSTOMER-CENTRIC SUPPORT EVENTS 2020

News / Business aviation, Events / Festivals, Manufacturer



Gulfstream Aerospace Customer Support organization will host a comprehensive schedule of customer-focused events in 2020, including its biennial Operators & Suppliers Conference, two Customer Advisory Board (CAB) meetings, several operators forums and a flight operations forum. “These events provide us with numerous opportunities, in groups or individually, for customer input and feedback, which are critical to our business,” said Derek Zimmerman, president, Gulfstream Customer Support. “They also provide another opportunity for us to share up-to-date information with our customers and discuss many topics relevant to the continued safe, efficient and reliable operation of their aircraft.”

The events begin Jan. 22 in Zurich with a flight operations session that coincides with the World Economic Forum in nearby Davos, Switzerland. Now in its fourth year, this flight-crew-focused forum includes presentations on advanced aircraft technology, connectivity and an interactive collaboration session between pilots and Gulfstream personnel.

Gulfstream’s first CAB meeting in 2020 will be held in February at the Savannah Convention Center. The meeting offers an opportunity for approximately 100 select Gulfstream operators worldwide to connect with the company’s senior management and staff to discuss their aircraft and Gulfstream’s support services. The other CAB meeting will be a virtual session in late summer. Online presentations by subject matter experts will be

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The marquee Customer Support event for 2020 is the Operators & Suppliers Conference, set for June 7-10 at the Savannah Convention Center. The conference typically draws 1,500 to 2,200 customers and suppliers and focuses on safety, operational issues and technical updates. An extensive exhibit of support services from Gulfstream and its supplier network will also be on display.

Gulfstream's operators forums, which are scheduled for the U.S., South America, the Middle East, Asia and U.K, include question-and-answer sessions with company subject matter experts on location and in Savannah via a live feed from Gulfstream's exclusive broadcast studio, Studio G. The forums will include fleet status, mandate and technology updates, maintenance management, technical training and pending technical bulletins. Additionally, Gulfstream will review its fleet support services to ensure operators are aware of all available resources.

Gulfstream Customer Support Events in 2020

Flight Operations Forum

- Jan. 22 Zurich

Customer Advisory Board Meetings

- Feb. 3-5 Savannah, Georgia
- Aug. 31-Sept. 2 (virtual)

Operators & Suppliers Conference

- June 7-10 Savannah, Georgia

Operators Forums

Specific cities and dates will be posted on mygulfstream.com.

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