FL TECHNICS INTRODUCES 24/7 AVIATION LOGISTICS SERVICE FOR GLOBAL AEROSPACE CLIENTS

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FL Technics has launched a 24/7 logistics service, offering time-critical aerospace shipping to companies across the globe. The new service is meant to address long-standing challenges in the aviation industry, where logistics delays outside regular business hours can significantly impact flight and maintenance schedules. The service will operate across more than 90 countries in Europe, Americas, Asia-Pacific, Middle East, and Africa through strong partnerships with WCA and IATA agent networks.

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Mazvydas Matazinskas, Head of Logistics and Storage Department at FL Technics commented: “Going 24/7 is a crucial step in our modernization strategy, which is focused on digital solutions, enhanced responsiveness, and a customer-first approach. This transformation helps us unlock growth, improve the efficiency of our base and line maintenance departments, and ensure a higher level of reliability for external partners who value speed and flexibility. Companies in the aviation industry struggle with limited access to logistics providers outside office hours, delays in initiating urgent transports during nights and weekends, and slow response to critical Aircraft on Ground (AOG) events. The new 24/7 service is set to eliminate these hurdles, guaranteeing faster response times, real-time shipment updates, full shipment traceability via digital systems, and direct communication with expert logistics managers around the clock. We want to ensure that everyone, including first-time or even ad-hoc clients, receive the same level of support, with every inquiry treated with the urgency and care it requires."

The 24/7 aviation logistics service covers a full range of critical aviation logistics solutions including multimodal freight by air and road, as well as time-critical shipping and handling of high-value and dangerous goods, and oversized cargo. The service also encompasses customs brokerage and cargo insurance, door-to-door deliveries, and real-time shipment visibility via the company's Transport Management System.

Designing this new service, FL Technics has made significant investments in talent, technology, and processes. The company has added specialized air and ground freight managers for night shifts and weekend coverage to manage AOG shipments. At the same time, the introduction of a comprehensive TMS system provides customers with real-time access to shipment status, documents, and costs all in one centralized platform. The service is available to both long-term FL Technics clients and all aviation companies in need of reliable logistics support.

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