EMBRAER EXECUTIVE JETS RETAINS TOP RANKING IN CUSTOMER SUPPORT

News / Business aviation, Manufacturer



Embraer Executive Jets has once again placed first in customer support, according to Aviation International News' 2017 Product Support Survey. The company retained its leadership position, receiving a score of 8.4 out of a possible 10, for new and preflown business jets. Last year Embraer achieved this same rating, the highest-ever combined overall average in the industry.

Image result for Embraer Executive Jets

"With a customer centric focus, we are constantly looking for ways to offer the best value to the market. To be ranked first in product support year-after-year reflects our continued commitment to providing our customers with the level of support they expect. We are grateful for the confidence shown by our over 700 customers who fly a fleet of more than 1,100 aircraft in over 70 countries," said Michael Amalfitano, President & CEO, Embraer Executive Jets. "We won't stop here though. With our new business unit, Embraer Services and Support, bringing together new capabilities from each of Embraer's business segments, we will be able to offer our customers an even better experience, with a broader portfolio of solutions."

AIN's Product Support Survey is among the most important in the industry, obtaining statistically valid inputs from business aviation users about the product support provided by manufacturers over the last year. The survey is traditionally conducted in May and the results are released in the

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August issue of Aviation International News.

For the sixth consecutive year, Embraer remains among the highest-ranked companies for product support in the industry.

Image result for Embraer Executive Jets

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